QuickHelp

Personal Settings Features

Use the bookmarks in the left-hand column to jump to the QuickHelp answers to these questions:

How do I see my Personal Information? How do I change my provisioned 911 address? How do I set up my Profile Photo? How do I hide my Caller ID during outgoing calls? How do I block anonymous incoming calls?

How do I see my Personal Information?

Step 1. Start at the Home screen as shown below.

	Today is Monday, 1:37 pm.					
		() -	★ Favorites			
	Call History	SignMail				
	Phone book	Video Center				
Settings button	Settings		🕎 📾 🎍 (222) 444-8888			

Step 2. Select the Settings button to open the screen shown below.



Step 3. Select the Personal Info button to open the screen shown below.

	₩ ž	🗘 Settings	(222) 444-9999
Lloor Account button	Personal Info	* Street address 4192 Riverboat Road	Name Test ntouch VP2
Address, name and	Profile Photo	Street address	Caller ID/Videophone number (222) 444-9999
phone number fields		Salt Lake City * State	UTC/GMT-7 Mountain Time
		Utah * ZIP	
	* Red indicates required information	84123	

The **User Account** button on the *Personal Info* screen shows you the current name, phone number and provisioned 911 address information for your Sorenson account.

How do I change my provisioned 911 address?

Step 1. Start at the Home screen as shown below.



Step 2. Select the Settings button to open the screen shown below.

	□ № 2	🔅 Set	tings	(222) 444-9999
Personal Info button	Call Options	Personal Info	(?) Support	
	Device Options	Controls	Network/Admin	C Do not disturb About this device

Step 3. Select the Personal Info button to open the screen shown below.

	S 🛤 🖉	🔅 Settin	gs (222) 444-9999
	Personal In	fo * Street address 4192 Riverboat Road	Name Test ntouch VP2
User Account button _	User Account Profile Photo	Street address	Caller ID/Videophone number
Address, name and		* City	Time zone
		Salt Lake City * State	UTC/GMT-7 Mountain Time
		Utah	
	* Red indicates required inform	* ZIP 84123	

The **User Account** button on the *Personal Info* screen shows you the current name, phone number and provisioned 911 address information for your Sorenson account. You can change your address information, but not your name or phone number.

Step 4. Move to the Street address button as shown below.

	□ > 2	🗘 Settings	(222) 444-9999
Street address button highlighted	Personal Info	* Street address 4192 Riverboat Road 🔗 Edit	Name Test ntouch VP2
	User Account	Street address	Caller ID/Videophone number
	Profile Photo		(222) 444-9999
		* City	Time zone
		Salt Lake City	UTC/GMT-7 Mountain Time
		* State	
		Utah	
		* ZIP	
	* Red indicates required information	84123	

You can make changes to the **Street address**, **City**, **State**, **ZIP** and **Time zone** buttons. Any changes you make will be sent to Sorenson for re-provisioning of your 911 address.

Step 5. For example, to change your street address, you would select the Street address button so your screen would then look something like the one below.

Current information is shown in this field	419	2 Riv	/erbo	oat Ro	bad		∯ Se	ttings	0				(222) 4	Done
	1	2	3	4	5	6	7	8	9	0			•	Clear
	q	w	е	r	t	у	u	i	0	р	#	%	+	=
	а	s	d	f	g	h	j	k	l	:			-	١
	1	Þ.	z	x	с	v	b	n	m	?	@	\$	&	1
	ABO]^<			Sp	ace			,		1	;	_	
	* Red Ind require	icates d inform	ation	84	4123									

You can use the on-screen keyboard to make changes to your street address. When you are finished, select the **Done** button to return to the *Personal Info* screen. Repeat the process for each address field you need to change.

When you are finished making changes, return to the *Home* screen by pressing the **Home** key on the remote control. Your changes will be saved.

How do I set up my Profile Photo?

Step 1. Start at the Home screen as shown below.

	Today is Monday, 1:37 pm.					
		() -	★ Favorites			
	Call History	SignMa	ail			
	Phone book	Video Center				
Settings button	Settings			في (222) 444-8888		

Step 2. Select the Settings button to open the screen shown below.

	□ ∞ ½	🗘 Settings	(222) 444-9999
Personal Info button	Call Options	Personal Info	
	Device Options	Controls	C Do not disturb nin About this device

Step 3. Select the Personal Info button to open the screen shown below.

	₩ ž	🗱 Settings	(222) 444-9999
	Personal Info	* Street address 4192 Riverboat Road	Name Test ntouch VP2
Profile Photo button	Profile Photo	Street address	Caller ID/Videophone number (222) 444-9999 Time zone
		Salt Lake City * State	UTC/GMT-7 Mountain Time
		Utah * ZIP	
	* Red indicates required information	84123	

Step 4. Move to the Profile Photo button to open the screen shown below.



The **Profile Photo** button on the *Personal Info* screen lets you change the profile photo stored for your Sorenson account. You can choose to take a photo of yourself using the videophone's camera or you can choose from a section of avatar photos. You also get to choose whether you share your profile photo with everyone or only with your contacts.

Step 5. To select an avatar icon, move to the Browse photos button as shown below.



Step 6. Select the Browse photos button to open the dialog shown below.



You can select one of the available avatar icons from the dialog. After choosing an icon, select the **Done** button to return to the main *Personal Info* screen.

Step 7. To take a photo of yourself using the videophone's camera, move to the Take new photo button as shown below.



Step 8. Select the Take new photo button to open the screen shown below.



You can position yourself so that the camera capture area of the screen shows the photo that will be taken when you select the **Take photo** button. If you need to refocus the camera lens to take the best picture, press the **Auto Focus** key on the remote control.



After you select the **Take photo** button, you will see a 3-2-1 countdown appear in the center of the camera capture area. This countdown helps you prepare yourself for the camera shutter release which will take the photo.

Step 10. After the camera shutter is released, you will see the dialog shown below.



The *New profile photo* dialog shows you the photo that was captured by the videophone camera. You can choose to use the photo or you can try taking another photo. Select the **Yes** button to accept the photo or the **No** button to repeat the photo taking process.

Step 11. Select the Yes button to accept the photo and open the screen shown below.



If you are satisfied with the photo shown, you can return to the *Home* screen by pressing the **Home** key on the remote control. Your changes will be saved.

How do I hide my Caller ID during outgoing calls?

Step 1. Start at the Home screen as shown below.



Step 2. Select the Settings button to open the screen shown below.

		🔅 Set	(222) 444-8888	
	Call Options	Personal Info	(2) Support	
Device Options button	Device Options	Controls	Network/Admin	C Do not disturb About this device

Step 3. Select the Device Options button to open the screen shown below.

Device Options	What is my default LightRing pattern?	What	is my LightRi	ng brigh	ntness?
	Wipe	-	Medium	+	
LightRing	Filled Wipe	What	is my default	LightRi	ng color
Sound	Flash Single Chaser	mac		Lightere	
TV Display	Double Chaser				
i v Display	Half Chaser	_			
Privacy/Notifications	Dark Chaser				
myPhone	Pulse				
Bluetooth	Alternate Flash				
blactooth	Fill & Unfill				
	Off / No pattern				

Step 4. Move to the Privacy/Notifications button as shown below.

	•	🔅 Settings	(222) 444-8888
Privacy/Notifications button	Device Options LightRing Sound TV Display Privacy/Notifications myPhone Bluetooth	 Always answer calls in Privacy mode? Hide my caller ID? Don't accept anonymous calls? Camera notifications Don't show SignMail and Missed Call LED notifications? 	



When the **Hide my caller ID**? checkbox does *not* contains a check, your Caller ID information will be sent with every outgoing call.

Step 6. Select the Hide my caller ID? checkbox to add a check as shown below.

	□ > 2	🔅 Settings	(222) 444-9999
Hide my caller ID? checkbox with check	Device Options LightRing Sound Screen Controls Privacy/Notifications myPhone Bluetooth	Always answer calls in Privacy mode? Hide my caller ID? Don't accept anonymous videophone calls? Camera notifications Don't show SignMail and Missed Call LED notifications?	

When the **Hide my caller ID**? checkbox contains a check, your Caller ID information will *not* be sent with every outgoing call. Calls made without Caller ID information are known as "anonymous calls."

Return to the *Home* screen by pressing the **Home** key on the remote control. Your selections will be saved.

How do I block anonymous incoming calls?

Step 1. Start at the Home screen as shown below.

	Today is Monday, 1:37 pm.		
		() -	★ Favorites
	Call History	SignMail	
	2 Phone book	Video Center	
Settings button	Settings		(222) 444-8888

Step 2. Select the Settings button to open the screen shown below.

		🗘 Settings		(222) 444-8888
	Call Options	Personal Info	C Support	
Device Options button	Device Options	Controls	Metwork/Admin	C Do not disturb About this device

Step 3. Select the Device Options button to open the screen shown below.

		🔅 Settings	(222) 444-8888
Privacy/Notifications button	Device Options LightRing Sound TV Display Privacy/Notifications myPhone Bluetooth	What is my default LightRing pattern? Wipe Filled Wipe Flash Single Chaser Double Chaser Half Chaser Dark Chaser Pulse Alternate Flash Fill & Unfill Off / No pattern	What is my LightRing brightness?

Step 4. Move to the Privacy/Notifications button as shown below.





When the **Don't accept anonymous calls?** checkbox does *not* contains a check, you will receive all incoming calls, even those that block the Caller ID information.

Step 6. Select the Don't accept anonymous calls? checkbox to add a check as shown below.

	■ ≫ ½	🌣 Settings	(222) 444-9999
Don't accept anonymous calls? checkbox with check	Device Options	Always answer calls in Privacy mode? Hide my caller ID? On't accept anonymous videophone calls?	
	Sound Screen Controls Privacy/Notifications myPhone Bluetooth	videophone calls? Camera notifications Don't show SignMail and Missed Call LED notifications?	

When the **Don't accept anonymous calls?** checkbox contains a check, you will *not* receive incoming calls that block the Caller ID information. Calls made without Caller ID information are known as "anonymous calls."

Return to the *Home* screen by pressing the **Home** key on the remote control. Your selections will be saved.